

TRASH & RECYCLING CUSTOMER GUIDELINES

FOR FAIRFAX COUNTY SANITARY DISTRICTS
JULY 1, 2014 TO JUNE 30, 2015



FAIRFAX

45,000 HOUSEHOLDS SERVED WEEKLY

Numbers to Know:

Customer Service Information Line: 703-802-3322
TTY 711

Staffed Monday thru Friday 7:30 a.m. - 4 p.m.
Closed on county holidays.

Recycling InfoLine: 703-324-5052
Household Hazardous Waste InfoLine: 703-324-5068
Web Site: www.fairfaxcounty.gov/recycling
E-mail: dpwestrashcs@fairfaxcounty.gov

Subscribe to receive e-mail newsletters/notifications
at www.fairfaxcounty.gov/email/lists/

Solid Waste email lists included are under "Public Works & Utilities"

Facilities:

I-66 Transfer Station
4618 West Ox Road
Fairfax, Virginia 22030
703-631-1179, TTY 711

I-95 Landfill Complex
9850 Furnace Road
Lorton, Virginia 22079
703-690-1703, TTY 711

New!

CURBSIDE E-CYCLING!



No more storing your old televisions, computers and peripheral devices in your garage or waiting on special recycling events. Fairfax County will now provide curbside e-cycling collection to county trash and recycling collection customers.

Each e-cycling service will count as one of the five special collections allotted each year. All it takes is two easy steps:

1. Schedule a special collection online or by calling the Customer Service Center at 703-802-3322, TTY 711.
2. Set your old TVs, computers or peripheral devices at the curb apart from other waste materials.

Most devices will be disassembled and the parts recycled. Some newer devices may be repurposed for reuse by others. While the contractor does perform data destruction as part of the processing materials, **Fairfax County is not responsible for the security of data stored on electronic devices placed at the curb.**

Your Basic Service:

Your base service fee of \$345.00 covers once-a-week collection of trash and recyclables and up to 5 special collections from July 1, 2014 to June 30, 2015. This fee is included as a separate line item on your real estate tax bill. Additional fees may apply for special services such as MegaBulk (see page 7).

County Code requires household trash and recyclables to be collected weekly. To ensure collection, please have it at the curb or street line by 6 a.m. on your collection day. Household waste in closed plastic bags may not be set out earlier than 6 p.m. the night before collection.

Carts: All customers are provided with a gray rolling cart for trash and a blue rolling cart for recycling. Carts provided by the county should not be loaded to more than 100 lbs. Personal trash containers and plastic bags must not weigh more than 50 lbs. each when full. **Fairfax County is not responsible for damage to or loss of personal trash containers.**

Accessibility: Customers living along private roadways must ensure a hard, packed surface free of potholes and obstructions with a minimum width of 12 feet and cleared of overhead vegetation up to 13 feet above the roadway. Do not place your trash containers in drainage ditches.

Customers living on pipestems must set materials out at the public right-of-way to ensure pickup.

Set Out Instructions: Carts should be set out approximately



3 feet apart and at least 6 feet away from vehicles and other personal property. Carts must be placed at the curb with the handles facing your home. Carts must not be overfilled (the lid must close tightly on its own).

Additional materials should be in plastic bags and placed next to the containers (recyclables should be in clear bags). Cardboard should be flattened.

Holiday Schedule: Regular trash, recycling, brush and bulk collection services are provided on all holidays except Christmas Day. The Customer Service Center is closed in observance of all county holidays.

Severe Weather/Emergency: In the interest of safety, trash and recycling collection may be suspended in severe weather or in emergency situations. For emergency and severe weather status updates, call 703-802-3322, TTY 711. Subscribe to receive email updates at www.fairfaxcounty.gov/email/lists. Solid Waste email lists are under "Public Works & Utilities."



June 2014

A Fairfax County, Va., publication.

To request this information in an alternate format, call the Solid Waste Management Program at 703-324-5230, TTY 711.

Curbside Recycling



Mixed Paper & Cardboard

Recycle any clean paper that tears - including old photographs. Cardboard should be flattened.



Plastic Bottles, Jugs, Pails, Buckets, Tub, Lids & Caps

After rinsing containers, please replace the cap and recycle.



Metal Cans, Foil & Glass Bottles/Jars

The recycling facility where materials are delivered is now accepting foil baking trays and wrap, and empty aerosol cans (hair spray, air freshener, deodorant, etc.).

Yard Waste (Grass, Leaves & Brush)

March 1 thru December 24

Yard waste must be placed at the curb in a separate container, clear plastic or paper bags or tied in bundles (no longer than 4 feet) all weighing no more than 50 pounds. Wood must not exceed 6 inches in diameter. More than 4 bundles of tied yard waste require a scheduled special collection.

Christmas trees will be collected during the first two weeks of January for recycling. Lights, decorations and stands must be removed to ensure collection.



Disposal Don'ts:

In order to maintain our equipment, protect our employees from health and safety risks, and dispose of waste in accordance with environmental best practices and regulations, there are several items which cannot be disposed of through our normal curbside collection service.

Unless otherwise indicated, these materials can be disposed of at either the I-66 Transfer Station or the I-95 Landfill Complex.

Animal Waste & Remains: Large amounts of animal waste will not be collected. Small amounts are acceptable if double bagged.

Very small animal remains (mice, birds, etc.) are acceptable if double bagged. Larger animals may be buried. To report a dead animal found along the roadway, please call VDOT at 1-800-FOR-ROAD (367-7623), TTY 711.

Construction Debris: Drywall & similar materials, shingles, ceiling tiles, floor tiles, wall tiles, dirt & sod, sand, stones, rocks, bricks, concrete, asphalt, railroad ties.

Oversized Brush: Stumps, root balls, whole trees and/or brush longer than 6 feet in length and greater than 6 inches in diameter will not be collected as a part of normal collection service.

Tires: No more than 4 automobile tires per collection day. Rims must be removed. Larger quantities and repeat set-outs will not be collected. No truck tires.

Explosives: Live ammunition or weapons will not be collected (contact your Police Department for disposal instructions).

Propane, Oxygen, Helium and any other tank containing flammable or explosive gas will not be collected.

Gas-powered lawn equipment containing gas or oil will not be collected. These items can be collected as a special collection (see "Special Collections" -p. 5) once the gas and oil is removed.

Large Glass Items & Sharps: Glass windows, sliding doors, glass sheets and mirrors will not be collected at the curb. Broken glass and sharp objects, including used medical needles, will only be collected if they are carefully packaged and sealed in a box or other container (such as a laundry detergent bottle) and the container is labeled "SHARPS."

Household Hazardous Waste: Household hazardous waste materials will not be collected. These materials may be taken to the household hazardous waste disposal site at the I-95 Landfill Complex or the I-66 Transfer Station.

Commercial Waste: Waste from commercial businesses will not be collected.

Special Collections:

Special collections are for collecting household items that are too large to collect with a standard garbage truck. Your base service includes 5 special collections per fiscal year (July 1 - June 30). You must schedule special collections for all oversized items and piles. To schedule a special collection, go to <https://specialpickup.fairfaxcounty.gov> (on your computer or mobile device) or contact the Customer Service Center at 703-802-3322, TTY 711.

To qualify for a special collection, piles are limited to 12 cubic yards of material (a pile about 5 feet x 6 feet x 10 feet). Piles of heavy/dense materials are limited to 6 cubic yards. Materials must be no bigger than 6 feet long and 6 inches in diameter. Larger piles and multiple piles will be charged an additional fee through the MegaBulk program (see next page).

We can collect large logs or branches, root balls and stumps resulting from the removal of whole trees for an additional fee with the MegaBulk Program (see next page).

Set Out Instructions:

- Separate metal items, appliances, furniture, electronic waste, and large piles of brush. Do not mix lumber with brush.
- Do not put normal trash with special collection materials.
- Special collection items must be placed within 6 feet of the curb/street line by 6 a.m. on the scheduled collection day.
- Items must be placed in the open, away from parked vehicles, low hanging tree limbs or wires (minimum of 20 feet clearance on all sides and overhead is required).
- Do not obstruct manhole covers, fire hydrants, storm drains, ditches, sidewalks or streets.
- Materials set out for collection for more than one week may not exceed the Zoning Ordinance outdoor storage size limitation of 100 square feet.
- All smaller items included for collection must be properly bagged.



Special Services:

The following services are offered by Fairfax County, but are not included in your base service fee.

Leaf Collection: Fairfax County provides seasonal vacuum leaf collection for approximately half of our collection customers who pay an additional fee to receive this service.

Leaf collection typically takes place between October 31 and January 31. To be collected, leaves must be raked to the curb - clear of storm drains and kept away from cars or other obstacles. Collection times will be advertised on roadside signs, on our web site and via e-mail to customers. To subscribe to receive e-mail alerts and notifications, go to www.fairfaxcounty.gov/email/lists/. Solid Waste e-mail lists are included under "Public Works & Utilities".

MegaBulk: The MegaBulk Program is designed to help customers remove whole trees and very large loads of waste from their properties - including construction and demolition waste. We will provide you with a written MegaBulk cost estimate, valid for 10 days, based upon items at the curb. **Set out must follow the special collections set-out instructions.** The minimum charge for a MegaBulk collection is \$60, but prices will vary depending on the volume of material.

You are responsible for removing the material within 10 days either with the MegaBulk Program, another contractor or by self-hauling the waste. Failure to do so may result in Fairfax County removing the materials at your risk and expense. The minimum cost for county removal of abandoned materials is \$250 plus actual labor, equipment and disposal costs.

Household Hazardous Waste Disposal: This program is a free service for county residents. Both the I-66 Transfer Station and the I-95 Landfill Complex have permanent sites for the disposal of the following materials:

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|-----------------------|-----------------------|-------------------|
| • Acid | • Fluorescent Lamps | • Paint Thinner |
| • Aerosol Sprays | • Fungicides | • Pesticides |
| • Asbestos Products | • Glue (solvent base) | • Poisons |
| • Automotive Fluids | • Herbicides | • Pool Chemicals |
| • Car Batteries | • Inks & Dyes | • Rust Removers |
| • Coal Tar Products | • Insecticides | • Stains |
| • Creosote Products | • Mercury Products | • Varnish |
| • Driveway Sealers | • Moth Balls | • Weed Killers |
| • Floor Care Products | • Paint (oil base) | • Wood Preservers |

For facility locations and hours, call **703-324-5068**, TTY 711 or go online to www.fairfaxcounty.gov/recycling.



Fairfax

Solid

County

Waste Management Program

12000 Government Center Parkway, Suite 458
Fairfax, Virginia 22035-0060

IMPORTANT RECYCLING INFORMATION

for Fairfax County
Trash & Recycling
Collection Customers

Reduce.

Reuse.



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U.S. POSTAGE
PAID
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FAIRFAX VA